

EVERYTHING  
AFFORDABLE  
HOUSING



# WHY CHOOSE TWYFORD FOR YOUR AFFORDABLE PROJECT?

For over 160 years Twyford has led the way in bathroom innovation creating products that continually move bathroom design forward. Committed to lasting quality with 25 year guarantees on all ceramic products, Twyford is a successful and respected brand to trust. Since 2015 Twyford has been part of the Geberit Group, European leader in the field of sanitary products.

As a market leader in the affordable housing sector, our knowledge of what works in any social housing context gives us a greater understanding of your needs, so from day one, your dedicated account manager will ensure that your project runs smoothly.

Because we understand that product durability and stock continuity are key to fulfilling your housing targets and maintenance obligations, you'll find us responsive and proactive, controlling all aspects of production, planning and delivering exceptional spare parts availability.

We also provide unrivalled logistical support and installer training, advising on everything from bathroom safety to reliable pipework connections.

And because we also understand that tenants' needs can be complex, our expertise covers all abilities, providing Doc.M packs for the less able, stainless steel baths and anti-vandal solutions.

This unique level of understanding is the reason why today, we're trusted by social housing providers all over the UK.

**Twyford Classic**  
P. 05



**Twyford Option**  
P. 06



**Twyford Alcona**  
P. 08



**Twyford Showering**  
P. 12



**Twyford Bathing**  
P. 14



**Twyford Doc.M**  
P. 16

**Support**  
P. 18

**Product Guarantee**  
P. 20



# MEET THE TEAM

As a market leader in the affordable housing sector, our knowledge of what works in any social housing context gives us a greater understanding of your needs, so from day one, your dedicated account manager will ensure that your project runs smoothly

**For affordable bathrooms solutions on social housing projects, our specialised sales team, Hannah & Tony are here to help.**



**Hannah Butterworth**  
Key Account Manager - North  
hannah.butterworth@geberit.com

My experience within the social housing sector and building materials industry allows me to fully understand the needs and requirements of the social housing market.

I joined Geberit in February 2024 to support our customers in the social and affordable housing sector with their bathroom needs.



**Tony Price**  
Key Account Manager – South  
tony.price@geberit.com

I have worked for Twyford Bathrooms and Geberit since October 2003, working in various areas including Commercial & Eco Ceramics. Since 2016 I have had a sole focus on social and affordable housing, being able to support, identify and specify the needs of the customer in all bathroom areas. Prior to this I worked for a National Plumbing and Heating Merchant for 15 years.

TWYFORD

# CLASSIC

Used extensively on refurbishment projects where existing supply points are fixed and cannot be altered, the classic toilet and cistern options provide the flexibility to cover a whole range of installation requirements.

Our unique Total Install® system makes installation of toilets and bathroom fittings quicker and simpler than ever before. Giving a perfect and professional finish to every job.



Low level washdown toilet suite, horizontal outlet



Toilet bowl with horizontal outlet (available with a fixed P trap or a fixed S trap)



560mm washbasin (2 tap holes)



TWYFORD

## OPTION

Option provides a series of fully adaptable and durable products that are not only affordable, but offer stylish bathroom solutions for tenants too.

Choose from a wide range of flexible products such as a lever cistern toilet or opt for a water saving dual flush. Our handrinse washbasin will maximise a smaller bathroom, or you can choose a larger basin allowing you to adapt to the space available.



Toilet suite push button cistern



Toilet suite lever cistern



Raised height close coupled toilet, washdown with horizontal outlet



550mm washbasin with chainstay



400 and 550mm handrinse basins with and without chainstay. (1 or 2 tap holes and option of left or right hand)

TWYFORD

# ALCONA ROUND

The Alcona bathroom range offers a versatile and classic design to suit all your tenants needs.

This durable bathroom series features a comprehensive range of toilets to suit all applications including a dual flush close coupled toilet, fully back-to-wall and wall-hung - both compatible with Geberit Duofix Frames.



Close coupled with horizontal outlet



Back-to-wall with horizontal outlet



Wall-hung with horizontal outlet



Wall-hung toilet, washdown, Rimfree®



Floor standing toilet for close coupled exposed cistern, washdown with horizontal outlet, Rimfree®

TWYFORD

# ALCONA SQUARE

The Alcona range also offers the choice of a square washbasin and toilet to suit any bathroom design.

The entire Alcona toilet range features Twyford's water saving flushwise® as standard. Washbasins range from 350mm to 600mm and come with a full or semi pedestal.



Close coupled with horizontal outlet



Wall-hung with horizontal outlet

TWYFORD

# ALCONA ROUND



360, 400, 450, 500,  
550 & 600mm round  
basin (1 or 2 tap holes)



350, 400, 450, 550,  
600mm washbasin  
(Available with full  
or semi pedestal)



350mm round corner  
basin (1 tap hole)



Round semi  
pedestal



Round full  
pedestals

TWYFORD

# ALCONA SQUARE



350mm square basin  
(1 or 2 tap holes)



400mm square basin  
(1 or 2 tap holes)



450mm square basin  
(1 or 2 tap holes)



500mm square basin  
(1 or 2 tap holes)



550mm square basin  
(1 or 2 tap holes)



600mm square basin  
(1 or 2 tap holes)



Square full pedestal



TWYFORD SHOWERING

# SHOWERING

Twyford offers a wide range of showering trays, providing the perfect combination of great value and quality for your affordable housing project.



#### SQUARE FLAT TOP TRAY

760 x 760mm  
800 x 800mm  
900 x 900mm  
1000 x 1000mm



#### RECTANGLE FLAT TOP TRAY

900 x 760mm, 1000 x 760mm,  
1000 x 800mm, 1100 x 800mm,  
1200 x 760mm, 1200 x 800mm,  
1200 x 900mm, 1400 x 900mm,  
1500 x 800mm, 1600 x 800mm,  
1700 x 700mm, 1700 x 750mm,  
1700 x 800mm



#### QUADRANT FLAT TOP TRAY

800mm  
900mm  
1000mm



#### SQUARE UPSTAND TRAY

760 x 760mm  
800 x 800mm  
900 x 900mm



#### RECTANGLE UPSTAND TRAY

900 x 760mm, 1000 x 760mm,  
1000 x 800mm, 1200 x 760mm,  
1200 x 800mm, 1400 x 900mm,  
1700 x 750mm



#### QUADRANT UPSTAND TRAY

800mm  
900mm



**SOLA  
SHOWER RAIL,  
HOSE AND HEAD**

# DURABLE BATHING SOLUTIONS

Twyford's range of porcelain enamelled steel baths offer a durable and long lasting solution suitable for over bath showering and high use environments. Available with a slip resistant base and chrome handles for safer bathing as well as low volume to reduce water usage by up to 35%. Twyford's Celtic range is the perfect bathing solution for social housing tenants.

- Enamelled to BS1344
- Available with 0 or 2 taps holes
- Suitable for a fixed bath screen for showering over bath
- Series of bath panels also available



## CELTIC

1500mm x 700mm, 1600mm x 700mm,  
1700 x 700mm (low capacity option available)



# UNIVERSAL BATH PANELS

Twyford offer various types and sizes of bath panels to match all your requirements - some of our baths come with dedicated bath panels. The baths panels below are universal so can complement any bath without a dedicated panel. Twyford bath panels come in a number of different shapes and materials to complement any bathroom design.



## ENDURANCE

Front panel 1700mm  
End panel 700 / 750mm



## GALERIE CALLISTO

Front panel up to 1700 / 1500mm  
End panel up to 700mm



## NEPTUNE

Front panel 1700 / 1500mm



## OMNIFIT

Front panel 1700 / 1524mm  
End panel up to 800mm



# Doc.M

## MAKING HOUSING TOTALLY ACCESSIBLE

With Doc.M rimless packs, robust grab rails, raised height toilets, long projection toilets and accessible washbasins, if there's anything we can do to help, you'll find it in our range.

### DOC.M RIMLESS SUPER PACK

- Modern rimless design
- 4 or 6 litre flush

Available in different colours



The products included in the set and the layout details are in accordance with those laid down in the building regulations 2003 approved Doc.M effective from 1st May 2004

### Comprising Components

- Avalon Rimless horizontal outlet pan and fixings
- Avalon Rimless cistern, fittings and spatula lever - 4 or 6 litre flush
- Avalon seat ring, stainless steel bar hinge, top fix and stability buffers
- Hand rinse - 1 tap hole medical basin
- Thermostatic mixing tap TMV3 (SF1138CP)
- 5 Avalon support rails with concealed fixings
- Avalon hinged support rail and toilet roll holder
- Wall bolts (pair)
- Grid waste
- Cistern cover clips

Please note basin traps to be ordered separately.



# SUPPORT

## DEDICATED TEAM

From planning to logistics to stock availability and aftersales, we're exceeding expectations to offer you a wide range of products to suit any development. At Geberit, we have a dedicated team in place to support your affordable housing project from start to finish.

## TRAINING

Geberit provide a free, comprehensive CIPHE accredited training day. This can be provided for all installers including sub contractors and apprentices. With a choice of visiting the Warwick Training Academy or delivery of the training on site, the program offers flexibility to suit your needs.

- Free training day including breakfast and lunch
- Training certification
- Onsite or head office training sessions (depending on the size of the project)



# PRODUCT GUARANTEE

EFFECTIVE JUNE 2024

- 1.1 This product guarantee is given by Geberit Sales Ltd (a company registered in England and Wales with company number 06142557 with its registered address at Geberit House, Edgehill Drive, Warwick, England, CV34 6NH) and applies to Geberit products purchased within the United Kingdom (**guarantee area**).
- 1.2 Consumers have statutory rights under the laws of England and Wales in relation to the sale and purchase of goods, and these statutory rights shall not be adversely affected by this guarantee.
- 1.3 Geberit guarantees that on purchase by the customer of a Geberit product, and for a period of 12 months from the date of purchase (or such other period as set out in paragraph 2 – 4 below) (**guarantee period**), the products shall:
  - 1.3.1 conform in all material respects with their description;
  - 1.3.2 be free from material defects in design, material and workmanship;
  - 1.3.3 be of satisfactory quality (within the meaning of the Consumer Rights Act 2015); and
  - 1.3.4 be fit for any purpose held out by Geberit.
- 1.4 Subject to paragraph 1.5, if:
  - 1.4.1 the customer gives notice in writing to Geberit (either by email to technical@geberit.co.uk or by letter to its registered address) during the guarantee period and within a reasonable time of discovery that some or all of the products do not comply with the guarantee set out in paragraph 1.3.
  - 1.4.2 Geberit is given a reasonable opportunity of examining such products; and
  - 1.4.3 the customer (if asked to do so by Geberit) returns such products to Geberit's place of business at the customer's cost, Geberit shall, at its option, repair or replace the defective products, or refund the price of the defective products in full.
- 1.5 Geberit shall not be liable for any products' failure to comply with the guarantee set out in paragraph 1.3 in any of the following events:
  - 1.5.1 the customer makes any further use of such products after giving notice in accordance with paragraph 1.4;
  - 1.5.2 the defect arises because the customer failed to follow Geberit's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the products or (if there are none) good trade practice regarding the same;
  - 1.5.3 the defect arises as a result of Geberit following any drawing, design or specification supplied by the customer;
  - 1.5.4 the customer alters or repairs such products without the written consent of Geberit;
  - 1.5.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions;
  - 1.5.6 with applicable statutory or regulatory requirements.
- 1.6 The events in paragraph 1.5 above shall apply to any repaired or replacement products supplied by Geberit.
- 1.7 Except as provided in this paragraph 1, Geberit shall have no liability to the customer in respect of the products' failure to comply with the guarantee set out in paragraph 1.3.

## PRODUCT GUARANTEE

EFFECTIVE JUNE 2024

### BATHROOM SYSTEMS

The guarantee period under paragraph 1.3 shall be amended as set out below for the following products:

PRODUCT	GUARANTEE PERIOD
Ceramics	10 years
Shower enclosures	10 years (2 years on glass coating)
Steel bathtubs	10 years
Shower trays	10 years
Seats and covers	2 years
Fittings	2 years
Accessories	2 years

# NOTES

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